

# HOW ARE ORGANISATIONS HANDLING COMPLIANCE TODAY?

Compliance is a key part of the learning programme for most organisations, but we know that not everyone is getting it right just yet. The Compliance Training 2017 report by Brandon Hall Group provides an eye-opening insight into this critically important area of learning to shed some light on what's going well and what needs to change in the future.

L&D Manager, A.G. Barr

✓ **39%**

Just 39% of organisations say they are thoroughly prepared for a compliance audit but in high-consequence industries, it's 56%.

## SPEND 10H OR LESS IN COMPLIANCE TRAINING ANNUALLY



In 50% of organisations, employees spend 10 hours or less in compliance training annually.

## COMPLIANCE TRAINING SPEND PER EMPLOYEE

38% of organisations spend \$0-500 on compliance training per employee a year.  
13% more than \$5,000.

**57%**  
DEVELOPED  
IN-HOUSE



On average, 57% of compliance content is developed in-house.



## OVER A THIRD

Over a third (36%) of employees participate in compliance training **once a year**. Just over a quarter (27%), once a quarter.

*Most popular compliance training methods:*



Classroom

**62%**



Video

**51%**



Virtual Classroom

**51%**



On-the-job

**45%**



Coaching and mentoring

**35%**



In 31% of organisations, the learning team is responsible for compliance training. In 28% of organisations, HR is responsible, and in 27%, it's the responsibility of a compliance officer.



## CLASSROOM TRAINING

Classroom training is the top delivery method for compliance.



33% of large organisations want to use more games for compliance training in future.

**59%**  
WILL USE  
THIRD-PARTY  
CONTENT PROVIDERS

59% of organisations will be using third-party content providers more in the future for compliance training.

**62%**  
COMPLIANCE  
TRAINING IS VIA LMS

62% of compliance training takes place via LMS, 14% through a compliance management system.



45% of compliance training is from outside agency requirements (e.g. regulatory board), 55% internally mandated.

## MOST POPULAR

Classroom  
51% **63%**

Virtual classroom  
42% **63%**

On the job and independent study  
42%

Augmented reality  
**18%**

■ Large organisations  
■ Small organisations

To find out how you can improve your compliance training delivery and results, **download our free compliance guide.**

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**Freedom to Learn**